

Working for Derbyshire

Council Plan 2021-25



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Foreword

I have always been immensely proud to lead Derbyshire County Council and I take every opportunity to spread the word about the hard work that goes in to providing our high quality services, both on the frontline and behind the scenes.

My pride has never been greater than it is now, along with immense admiration and gratitude to everyone who has kept our county going, supporting those most in need and working to keep us all safe during the coronavirus pandemic.

The last 12 months have been tough, with huge pressure placed on us all, including additional strains on budgets and challenges to the way we work and deliver services.

We've all had to make huge adjustments and the council has demonstrated how we can do things differently, be more agile and flexible and work even more closely with our partners, businesses and communities.

This new way of working has been essential as we put new measures in place, using our resources as wisely as we can, to try to mitigate the impact of the virus. It is this continued enterprising and dynamic approach that will be key to economic and community recovery as we move forward into the next phase of living with the virus.

Protecting people's health will continue to be a key area of our work, helping to manage local outbreaks and reduce the spread of the virus. The council has led the way with effective local testing and contact tracing, and we are working alongside the NHS to support the rapid roll out of the vaccine - pivotal to our recovery.

Our ambition remains strong, although we have less money to spend. Pressures on local authority finances are well documented and we have already reduced our spending by a third since 2010. Efficiency, careful budgeting and wise spending sit behind our stable financial position, but future savings targets remain challenging.



Government has supported us as we work through the inevitable impact of coronavirus. However, the effects on communities and the local economy could be felt for years and we must plan for increased demand and pressure on services. Difficult decisions around additional budget savings will need to be made but we will continue to lobby central government for additional resources.

Our approach to delivering services remains steadfast, and we will continue to support individuals and communities to get on in life and make a difference to where they live, giving them the tools they need to recover, rebuild and thrive.

Great Derbyshire spirit and resilience continues to shine through, and it is important we harness these strengths and use them to help our county and economy back to full strength.

It is with these communities, together with strong collaboration with our districts, that we will also continue tackling climate change and reducing our carbon footprint. We remain committed to achieving our 2032 goal to be carbon neutral in terms of the property we run, street-lighting and our vehicles. And by 2050 the county's aim is to achieve net zero carbon emissions.

Our new Council Plan clearly shows our ambitions for our county.

We will continue to focus on working with and listening to our communities and our partners and making a difference where it matters.

We will support our older residents and those most in need, we will invest in our roads, we will help children get the best start in life and support our schools to offer the best education to our young people and we will continue to support the local economy, encouraging efforts to make our county greener and cleaner.

We will do this in an innovative and enterprising way, delivering the best value for money, with our communities at the heart of all that we do.

Cllr Barry Lewis,

Leader of Derbyshire County Council



About Derbyshire

- A county with a rich, diverse heritage with spectacular landscapes such as the Peak District National Park and other unique attractions
- Derbyshire is a largely rural county with many sparsely populated areas alongside larger built-up urban conurbations
- The county has a total population of 802,694 people
- Derbyshire's population is expected to increase by 13% by 2043
- Population growth varies across the county ranging from just 5.2% in Derbyshire Dales to 30.1% in South Derbyshire
- Derbyshire has an increasingly ageing population with the 85+ population set to double by 2043
- 4.2% (33,7030) of people living in the county are from Black and Minority Ethnic groups
- Derbyshire's economy is worth £15.4 billion and prior to COVID-19 had grown significantly over recent years
- Around 9.5 million people live within easy reach of Derbyshire in the surrounding cities of Derby, Sheffield, Nottingham, Manchester and Leicester
- 28 market towns play a significant role in the local economy. Chesterfield is the area's largest town, with a population of 85,700



“ Derbyshire's economy is worth £15.4 billion and prior to COVID-19 had grown significantly over recent years ”



About the Council

Ambition

“ We will work together with our partners and communities to be an enterprising council, delivering value for money and enabling local people and places to thrive ”

Values

The way we work – we will:

- Listen to, engage and involve local people ensuring we are responsive and take account of the things that matter most to them
- Be open minded, honest and accountable ensuring the decisions that we make are fair and transparent
- Spend money wisely making the best use of the resources that we have
- Work with partners and local communities because we know that we cannot tackle complex problems on our own
- Be aspirational about our vision for the future, for our organisation, local people and communities



Outcomes

We want Derbyshire to have:

- Resilient, thriving and green communities which share responsibility for improving their areas and supporting each other
- Happy, safe and healthy people, with solid networks of support, who feel in control of their personal circumstances and aspirations
- A strong, diverse and clean economy which makes the most of Derbyshire's rich assets and provides meaningful opportunities for local people to achieve their full potential
- Great places to live, work and visit with high performing schools, diverse cultural opportunities, transport connections that keep things moving and a healthy and sustainable environment for all
- High quality public services that work together alongside communities to deliver services that meet people's needs



A strong focus on our outcomes will be important in determining our response and recovery from COVID-19 over the life of this plan.

Our Strategic Approach

Our strategic approach governs how we work, as a council, with and for communities, and in collaboration with partners. Three key areas of activity are taking the approach forward – Enterprising Council, Thriving Communities and Vision Derbyshire.

Together these key areas place the Council in a stronger position to understand, to adapt and respond to future challenges and to bring about the changes needed to ensure future success.

Thriving Communities

Supporting greater collaboration with and across our communities to bring about change, ensuring people and places thrive.



Thriving Communities
working with our communities to succeed



Vision Derbyshire
working with our partners to succeed

Vision Derbyshire

Collaborating with partners in new and powerful ways, maximising existing resources to collectively address complex challenges and shape future services to deliver better outcomes for local people and places.



Enterprising Council
working within our organisation to succeed

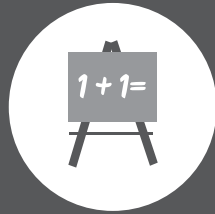
Enterprising Council

Transforming the organisation, working as one council, ensuring we are prepared for the future and able to respond to the challenges and opportunities that lie ahead.

Our Services



A total of 64 elected members represent the residents of Derbyshire



Supports 419 schools to offer the best education



Supports over 16,500 older and disabled people to live independently at home



Runs 45 branch libraries, 2 mobile libraries, which welcome over 1.75 million visits each year



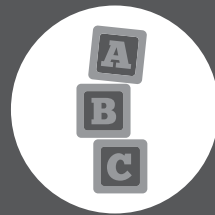
Provides safe, stable homes for almost 900 children in our care



Maintains 3,386 miles of roads and 2,796 miles of footway each year



Looks after 1,182 bridges, 1,000 footbridges, 3,093 rights of ways and 89,805 streetlights



Funds early years education for around 18,000 children



Runs nine household waste recycling centres and disposes of more than 389,000 tonnes of waste each year

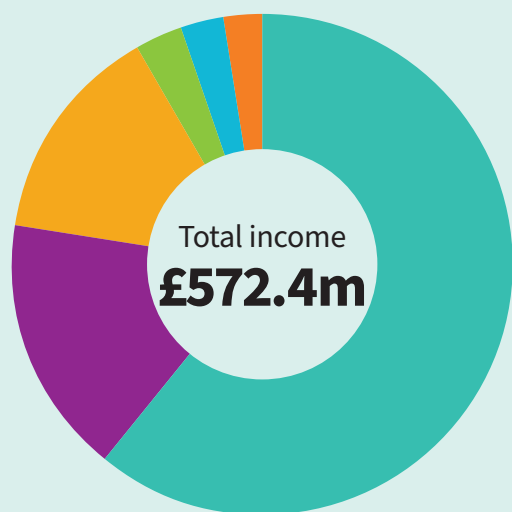


Supports approx. 20,000 children and young people with special educational needs or disabilities to access education

Budget

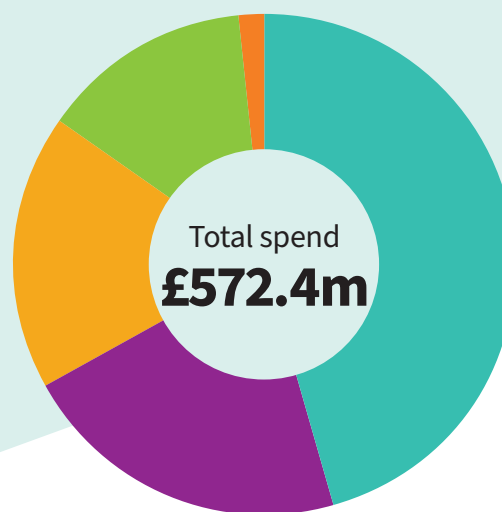
The Council employs more than 12,000 people and has a budget of £572.4m in 2021/22 that is used to deliver a broad range of services including its statutory responsibilities. This money comes from six main sources and is spent on the following service areas:

Where the money comes from (£m)



Council Tax	(£348.8m)
Business rates top up grant	(£94.9m)
General grants	(£81.1m)
Business rates	(£17.7m)
Use of reserves	(£16.1m)
Revenue support grant	(£13.8m)

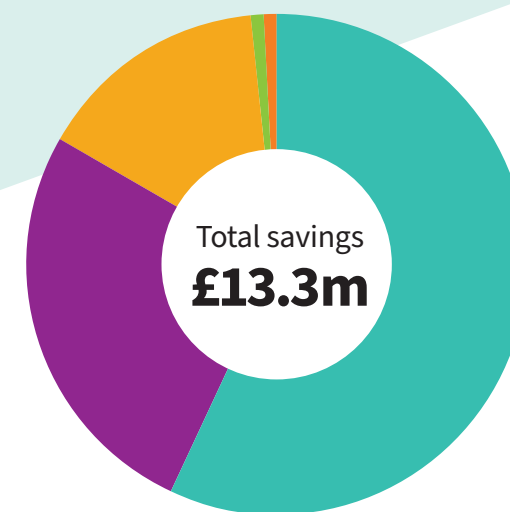
How the money will be spent (£m)



Adult Care	(£262.1m)
Children's Services	(£121.4m)
Other services, contingency, interest, receipts and debt charges	(£102.1m)
Place	(£77.9m)
Health and Communities	(£8.9m)

Savings (£m)

The Council needs to make total savings of £72.8m by 2025-26, of which the following £13.3m savings having been identified for 2021-22.



Adult Care	(£7.6m)
Other services and contingency	(£3.5m)
Place	(£2.0m)
Children's Services	(£0.1m)
Health and Communities	(£0.1m)

Our Achievements



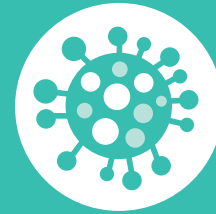
Set one of the lowest Council Tax increases of all County Councils in 2020/21



Saved £250 million from the Council's budget since 2010



Received the award for "Best Council Services Team" from the Municipal Journal in 2020



Led the public health response to the pandemic in Derbyshire and ensured that vital council services and buildings remained open



Supported more than 36,000 clinically vulnerable residents to shield during the pandemic



Awarded £417,000 in grants to support 834 businesses affected by COVID-19



Led the county wide recovery response to the pandemic and published the Derbyshire Partnership Economic Recovery Strategy



Granted £250,000 to local foodbanks to support residents experiencing food poverty



Led the response to the Toddbrook Dam emergency in Whaley Bridge



Committed to achieving net zero carbon emissions from the Council's estate and operations by 2032



Reduced carbon emissions from council land, buildings and operations by 55.3% over the last 10 years



Worked with partners to install over 140 electric vehicle charging points for public use across the county



Completed an £8.4m pothole investment program, fixing over 98,000 potholes



Contributed £13.4m to support the restoration of Buxton Crescent to a hotel and spa



Opened the new £1.7m library and care centre for older people in Belper



Delivered better, faster broadband to more than 102,000 Derbyshire homes and businesses



Engaged over 25,000 residents through the Council's Employment and Skills Action Plan



Supported around 8,000 disabled children and families



Dealt with over 20,000 concerns about child safety or wellbeing



Provided advice and support to more than 8,000 potential scam victims



Our Plan for 2021-25



Challenges & Opportunities

Responding and recovering from the Coronavirus Pandemic

The coronavirus pandemic is placing additional strains on budgets and challenging how the Council works and delivers services to local people. Many residents are facing uncertain times with financial and health worries and many are coping with the loss of loved ones.

We know that the pandemic has had a significant impact on communities and key sectors of the economy and we are working hard with our partners to support economic and community recovery across all areas of the county, ensuring equality of access to opportunities and support, to build a fairer, more inclusive future for the county.

As the county moves into the next phase of living with coronavirus, protecting the health of local people will be critical in managing local outbreaks and reducing the spread of the virus. Effective local testing and contact tracing arrangements have been put in place and the Council is working alongside the NHS to support the rapid roll out of the vaccine programme to protect our communities and those most in need.

“ As the county moves into the next phase of living with coronavirus, protecting the health of local people will be critical in managing local outbreaks and reducing the spread of the virus. ”



Financial Challenges

The pandemic has increased the financial uncertainty facing all public services. As funding for councils continues to reduce, the demand for public services is rising, particularly for adult social care and children's services. Locally, Derbyshire's population is set to age further, making the provision of services that local people need and want within the available resources incredibly challenging.

The Council is committed to finding a way through these difficult times by reviewing and changing the way that we work. This includes making additional budget savings, lobbying central government for additional resources and transforming the way in which we operate. The Council also recognises that many of the challenges cannot be faced alone and we are committed to working collaboratively with our partners to combine resources and find solutions to deliver better outcomes for local people.

“ The Council is committed to finding a way through these difficult times by reviewing and changing the way that we work. ”



Climate Change

Climate change is one of the major issues of our time. Locally, the increase in global temperatures has led to more frequent extreme weather events such as heatwaves, droughts, storms and extreme rainfall resulting in significant flooding in parts of the county. The Council is committed to reducing the harmful levels of carbon emissions in the environment to help limit the devastating impact such events can have upon local businesses and communities. Adapting how we operate and deliver services in a changing climate are key actions that must be taken.

Through the implementation of the Derbyshire Climate Change Framework, the Council is working with partners to reduce emissions and achieve a net zero target by 2050. Over the last 10 years the Council has cut its emissions from its own estate and operations by 55% and has an ambitious target to achieve net zero carbon emissions by 2032 through the Carbon Reduction Plan. The Council is currently developing a Climate Change Strategy and Action Plan setting out how emissions will be further reduced in the future.

“ Over the last 10 years the Council has cut its emissions from its own estate and operations by 55% and has an ambitious target to achieve net zero carbon emissions by 2032 through the Carbon Reduction Plan. ”



Priorities

Over the next four years we will focus our efforts and resources on the following priorities



**Resilient, healthy
and safe communities**



**High performing, value
for money and resident
focused services**



**Effective early help
for individuals and
communities**

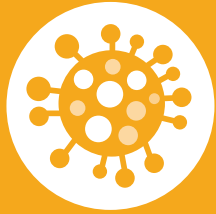


**A prosperous and green
Derbyshire**



Headline Initiatives

Over the next 12 months we will move forward on delivering the following headline initiatives



Leading the county's economic and community recovery from the COVID-19 pandemic creating a £15m fund to support local businesses and residents in need



Investing £40m in well maintained roads and pathways and developing sustainable methods of travel



Taking action on climate change, providing community grants for sustainable and green projects and launching the Green Entrepreneurs scheme to help local people and businesses to reduce carbon emissions



Continuing our ongoing transformation of social care to improve outcomes and make the most effective use of resources



Mainstreaming the Thriving Communities approach, working alongside a further eight communities, to reduce demand for high cost services



Promoting our employees' wellbeing and developing their potential



Key Actions

Resilient, healthy and safe communities

In the next year we will have:

Worked with partners through the Active Derbyshire network to increase the number of people in local communities taking part in physical activity, including reviewing and updating the Derbyshire Cycle Plan

Provided support to people and communities in need, including financial help from our discretionary fund and support for those affected by flooding

Put in place a new Equality and Diversity Strategy, setting out priority actions the Council will take to reduce discrimination and tackle inequalities

Provided targeted support to protect residents who are most susceptible to scams, fraud and financial abuse

Worked with communities in a further 8 areas across the county as part of the Thriving Communities programme, listening to and understanding their needs and working together to ensure they thrive

Provided green grants to community projects to support investment in sustainable and green community activity

Supported more Derbyshire people to volunteer to help their communities, learning from and building on the remarkable response to the COVID-19 pandemic

In four years we will have:

Worked with partners and local communities through the Active Derbyshire network to increase opportunities for physical activity and make it easier for more people to be more active

Ensured individuals and communities most in need are supported and protected

Mainstreamed the thriving community approach to reduce demand for high cost services and enable people to live their best lives

Supported communities to take responsibility for their areas, assets and environments

Resilient, healthy and safe communities

In the next year we will have:

Worked with partners and supported individuals, communities and businesses who have been impacted by the pandemic

Worked with people with learning disabilities and/or who are autistic to develop Council services to ensure they are tailored to meet individuals needs and help people achieve their personal goals

Transferred a minimum of 5 libraries to community management, engaging and involving communities in the development of a cost-efficient library service

Finalised the review of voluntary and community sector grants and established a consistent approach to future funding to support the sector to recover well, grow and thrive

In four years we will have:

Provided strategic leadership and worked alongside communities and partners to secure the county's recovery and renewal from COVID-19

Enabled more people with a learning disability in Derbyshire to work towards achieving their goals and aspirations with less reliance on public services

Achieved a successful community managed library approach by delivering the Derbyshire Library Strategy

A thriving voluntary sector that is less dependent on council funding

High performing, value for money and resident focused services

In the next year we will have:

Worked with schools to ensure that the percentage of children in Derbyshire schools which are 'Good' or 'Outstanding' is in line with the national average

Increased the number of council foster carers and improved the availability of high quality children's homes within Derbyshire, so that more children are cared for locally

Implemented recommendations from our children's services evaluation to reduce demand, improve outcomes for children, young people and families and reduce expenditure

Provided consistent, high quality early help and safeguarding services for children and families across Derbyshire

Implemented new national performance measures for Adult Social Care to benchmark across the sector to improve outcomes for local people and drive value for money

Increased the levels of customer satisfaction in the Council's Highway Service

Supported a resident-first approach through a range of mechanisms to improve access to online services and customer service performance

In four years we will have:

Continued to work with schools to ensure they increase the percentage of children in good or outstanding schools to above the national average

Ensured the children and young people we look after, live in safe, secure and loving homes that support them to be the best they can be

Embedded a culture of prevention and demand management across the Council

Maintained effective adult and children's social care services

Maintained high levels of customer satisfaction in the Council's Highways Service

Embedded a comprehensive approach to customer service, improving residents' experience of interacting with the Council and enabling the authority to anticipate demand for services

High performing, value for money and resident focused services

In the next year we will have:

Put in place a new complaints and feedback system to improve service delivery and resident experience

Developed our understanding of the resident experience when interacting with the Council, using insights to improve our approach

Delivered Phase 3 of Vision Derbyshire including activity on business support, climate change, homelessness, independent living and skills and employment priorities, creating new arrangements to speed up joint decision making with partners

Worked with partners to secure additional funding into Derbyshire and progress a devolution deal for the East Midlands

Developed a medium and long-term organisation recovery and renewal strategy to address the challenges and opportunities presented by COVID-19

Identified and implemented a programme of strategic transformation as part of Phase 2 of the Enterprising Council Strategy

Established a new Programme Management Office to ensure projects and programmes are coordinated, consistent and deliver improved outcomes and value for money

Implemented Phase 1 of the Modern Ways of Working strategy working with employees across the Council to design new approaches to agile and flexible working

In four years we will have:

Increased engagement and communication with residents and partners about our services, supporting a truly collaborative approach

Embedded customer service standards for resident and partner-facing services to ensure an appropriate and timely response and a proactive approach

Secured improved outcomes for people and places through effective partnership working at a local, regional and national level

Radically transformed Council services and implemented agreed strategic change programmes and responded to the challenges and opportunities presented by COVID-19

High performing, value for money and resident focused services

In the next year we will have:

Carried out reviews of Human Resources and Finance functions to further improve these services and make savings

Developed and approved the Council's People Strategy and associated people priorities, encompassing the Council's people vision, employee values and behaviours

Implemented the Wellbeing Action Plan to support employee wellbeing, reduce sickness absence and improve service delivery

Implemented a programme to centralise the Council's property assets and budgets to ensure the most effective use of our land and buildings

Kept Council Tax within the lowest 25% of county council areas and lobbied government to secure a better funding settlement

Kept on track to achieve all planned budget savings in the medium term

Demonstrated value for money through excellent procurement and contract management

In four years we will have:

Continued to reshape the Council's back office to secure improved value for money services

Become an employer of choice attracting and retaining a talented and diverse workforce

Rationalised our land and building assets and improved the management of those that remain

Maintained the lowest possible Council Tax

All budget savings have been identified and delivered by 2025-26

Achieved excellence in procurement and contract management

Effective early help for individuals and communities

In the next year we will have:

Continued to operate the Community Response Unit, established during the pandemic, as part of our work to improve health and wellbeing

Undertaken local COVID-19 testing and contact tracing activity and provided advice to schools, care homes, businesses and communities to help manage the spread and outbreaks of coronavirus

Increased the number of people taking part in stop smoking and weight management programmes

Provided training to all schools and education providers to support the emotional wellbeing and mental health of children following the coronavirus pandemic

Worked with partners to join up existing mental health services to promote positive mental wellbeing and improve support for local people

Joined up Health Visiting Services and Children's Centre activities with the NHS to improve service delivery for 0-5s across Derbyshire

In four years we will have:

Provided strong leadership to protect the health of local communities and support them to recover from the coronavirus pandemic

Supported more people to manage their own physical and mental health and wellbeing

Provided strong leadership and fostered closer working relationships with key partners to help improve health outcomes for children and young people

Effective early help for individuals and communities

In the next year we will have:

Worked with District and Borough Councils and other partners to develop new sites that will increase the amount of age-appropriate accommodation and support for older people

Finalised the new ways of working with older people and disabled people to increase their independence so that they remain part of their local communities

Commissioned and procured a new assistive technology service offer to support people with social care needs to live independently in the community

Developed a needs assessment and strategy to improve arrangements for tackling domestic violence and supporting victims

Delivered the 'Pause' programme, to address the needs of more than 50 women who have had multiple children removed into care and to prevent this cycle recurring

In four years we will have:

Continued the implementation of the Older Peoples Housing, Accommodation and Support Strategy

Put in place a new way of working that connects older people and disabled people to our thriving communities

Put in place a new model of care supported by Assistive Technology

Protected those who experience domestic abuse through effective multi-agency working

Broken cycles of dependency and reduced the need for social care intervention in families' lives through effective programmes

Effective early help for individuals and communities

In the next year we will have:

Undertaken an evaluation of the early help support and training offered to partner agencies, and developed measures to monitor the effectiveness of early interventions for children and families

Worked with partners, including young people and their parents and carers, to produce a set of clear expectations about what good inclusion looks like in mainstream schools across Derbyshire and to define the specialist provision that should be accessible in each locality

In four years we will have:

Embedded effective early help provision for children and families across the county to ensure support is targeted at the most appropriate level

Continued to improve the Council's care and support offer for children with special educational needs and disabilities to improve efficiency, value for money and customer outcomes

Developed and implemented a Childhood Obesity Strategy to enable children who are already overweight or obese to access joined-up and long-term support

A prosperous and green Derbyshire

In the next year we will have:

Delivered a £40m Local Transport Programme to provide well maintained roads and highways and address road safety concerns

Opened the Woodville-Swadlincote Regeneration Route, the Ashbourne Airfield Link Road and Hollis Lane Link Road Phase 1 in Chesterfield to improve road access

Prepared a countywide response to the Integrated Rail Plan in relation to HS2, minimising any potential disruption and taking full advantage of the economic growth opportunities linked to the proposals

Completed the viability assessment to progress the Chesterfield to Staveley Regeneration Route, which will create new homes and jobs for the area

Reduced carbon emissions from council property and vehicles, street lighting and procurement

Reduced the level of flood risk to the residents and businesses of Derbyshire through our planning role, the delivery of flood mitigation schemes and working with communities to develop flood resilience measures

In four years we will have:

Invested in improvements to the highway network to bring forward more jobs and homes for the county

Developed and implemented the agreed transport and growth interventions in response to the Integrated Rail Plan recommendations, securing better jobs and homes for Derbyshire

Subject to a positive viability assessment, delivered the Chesterfield to Staveley regeneration route

Adapted our services and worked with communities to help lessen the effects of climate change

A prosperous and green Derbyshire

In the next year we will have:

Developed and commenced implementation of a Climate Change Strategy and Action Plan which sets out priorities to reduce the county's carbon emissions

Developed and agreed the Council's approach to Good Growth to maximise low carbon economic opportunities

Developed the Natural Capital Strategy, identifying areas where the natural environment can be further enhanced in order to support healthy, thriving communities; a vibrant economy and a healthy environment

Explored initiatives to tackle climate change including low carbon local energy generation schemes and working with partners to provide further publicly accessible electric vehicle charge points

Developed and delivered a strategic approach to sustainable travel and transport across the county, including the promotion of cycling and walking

In four years we will have:

Continued to implement the Climate Change Strategy, working with partners, communities and businesses to reduce the county's carbon emissions

A prosperous and green Derbyshire

In the next year we will have:

Implemented year 1 of the COVID-19 Economic Recovery Strategy Action Plan including rolling out a new £1m Business Start-up programme to support business growth and a £2m Green Entrepreneurs scheme to support innovation in low carbon technologies

Implemented year 1 of the COVID-19 Employment and Skills Recovery Action Plan including delivery and expansion of a careers hub and development and implementation of a youth hub

Developed and secured funding to implement Wi-Fi infrastructure in 27 town centres and better understand how town centres are being used, to help shape future economic renewal programmes

Implemented the gigabit top up voucher scheme and increased take-up of fibre enabled broadband across Derbyshire, particularly in rural areas, to improve access, speed and reliability for homes and businesses

Provided support and advice to local businesses as the UK leaves the European Union, helping them to maximise new opportunities and ensure compliance with relevant legislation

Attracted more businesses to relocate or expand to Derbyshire through delivery of the “Invest in Derbyshire” plan

In four years we will have:

Continued delivery of the Economic Development and Employment and Skills Recovery Action Plans to drive low carbon recovery and good growth, specifically creating more and better jobs, increased skill levels and clean/green renewal projects

Rescoped and redefined the Derbyshire economy for the future embracing change, advances in technology and the digital infrastructure

Created more jobs through increased levels of domestic and international inward investment into the county

A prosperous and green Derbyshire

In the next year we will have:

Worked with partners to develop a countywide approach to improve social mobility, targeting underperforming areas across the county

Worked with schools and other education providers to implement new strategies and support, to enable children and young people to achieve their educational potential and begin to catch up on learning they have missed due to COVID-19 restrictions

Worked with Derbyshire businesses to support the creation of apprenticeships in key economic sectors, connecting people to local job opportunities

In four years we will have:

Created a Derbyshire Social Mobility Commission to improve access to opportunities and enable people to have a better life and fulfil their potential

Ensured that children, young people and adults are empowered to realise their ambitions and maximise their potential

Delivering the Plan

The Council Plan is supported by the Council's Financial Plan and an overarching Delivery Plan, and each department has a Service Plan which sets out how the department will deliver the headline initiatives and actions in the Council Plan.

In addition to monitoring progress on the actions set out above, the following measures will also be monitored on a quarterly basis to show how we're progressing in delivering the Council Plan. For further information, the Financial Plan, Council Plan Delivery Plan, Departmental Service Plans and Quarterly Performance Reports on Council Plan progress are available on the Derbyshire County Council website.

Council Plan Measures

Overarching Measures

- Percentage of residents who are satisfied with the Council
- Percentage of residents agreeing that they feel informed about Council decisions
- Percentage of residents agreeing the Council provides good value for money



Resilient, healthy and safe communities



- Percentage of residents agreeing that by working together people in the local area can influence decisions that affect the local area (thriving communities areas)
- Percentage of residents who agree that they have enough people around them to avoid a crisis (thriving communities areas)
- Percentage of residents who have given unpaid help to an individual, group or club in the last 12 months (thriving communities areas)
- Number of people with a learning disability and/or who are autistic with an outcome focused support plan
- Number of people with a learning disability and/or who are autistic supported to move from 24-hour residential care to more independent supported living setting

High performing, value for money and resident focused services



- Percentage of council run children's homes rated as 'Good' or 'Outstanding' by Ofsted*
- Percentage of children in schools rated 'Good' or 'Outstanding' by Ofsted*
- Number of approved fostering households
- Proportion of children's social care audit judgements (including children in care and care leavers) graded good or better
- Number of children returning home after a period of being in care
- Average cost of children in care placements
- Adult Social Care Outcomes Framework measures – to be confirmed following national review
- Percentage of residents satisfied with highways and transport services
- Number of services available online via the Council's Customer Relationship Management system
- Percentage of identified annual budget savings achieved
- Amount of money raised from the disposal of council land and buildings
- Employee sickness absence

Effective early help for individuals and communities



- Number of participants in council delivered Weight Management programmes who lose weight
- Number of participants in council delivered Stop Smoking programmes who stop smoking
- Percentage of identified pregnant women receiving an antenatal contact
- Percentage of infants receiving a new baby review between 10-14 days
- Percentage of children achieving a good level of development at the Early Years Foundation Stage*
- Measure on local COVID-19 testing and contact tracing activity - to be confirmed
- Number of older people and disabled people entering residential care
- Number of older people and disabled people able to access short term assistance to regain or increase independence
- Number of people with social care needs able to access Assistive Technology

A prosperous and green Derbyshire




- Total amount of expenditure on the delivery of the Local Transport Programme
- Percentage of Principal roads where maintenance should be considered based
- Percentage of Non-principal classified roads where maintenance should be considered
- Percentage of Unclassified road network where maintenance should be considered
- Percentage of road defects repaired within target
- Percentage of pupils achieving a standard pass (grades 4-9) in English and Maths at GCSE
- Percentage of 17-18 year olds in employment, education and training
- Percentage reduction in carbon emissions from council land and operations from 2010 baseline

*Due to COVID-19 restrictions, graded inspections of children's homes and schools have been paused and the Early Years Foundation Stage (EYFS) assessment did not take place in 2020. Reporting on these measures will be dependent on the resumption of the inspections and the EYFS assessment.

Have Your Say

We would very much welcome your views on our priorities and the Council Plan. If you would like to discuss any part of it, are interested in getting involved, have any comments or require more information then please contact:

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